

08/20/01

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Docket No. AUS920010776US1

Date: 8/17/01

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

Transmitted herewith for filing is the patent application of Inventor(s):
MICHAEL W. BROWN, DAVID R. CHENG, WING-YING S. LEUNG, FOLU OKUNSEINDE,
MICHAEL A. PAOLINI, SEEMA SHETH-VOSS

For: HOLD QUEUE MANAGEMENT

ASSIGNEE NAME: INTERNATIONAL BUSINESS MACHINES CORPORATION
ASSIGNEE RESIDENCE: ARMONK, NEW YORK

Enclosed are also:

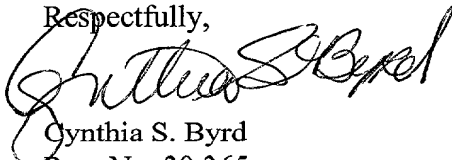
☒ 3 Pages of Specification including an Abstract
☒ 3 Pages of Claims
☒ 7 Sheet(s) of Drawings
☒ A Declaration and Power of Attorney
☒ Form PTO 1595 and assignment of the invention to IBM Corporation

CLAIMS AS FILED

FOR	Number Filed	Number Extra	Rate	Basic Fee (\$710)
Total Claims	17	-20 =	X \$ 18	= \$
Independent Claims	5	3 = 2	X \$ 80	= 160 \$
Multiple Dependent Claims	0		X \$270	= \$
Total Filing Fee				= 870 \$

☒ Please charge \$870. to IBM Corporation, Deposit Account No. 09-0451.
☒ The Commissioner is hereby authorized to charge payment of the following fees associated with the communication or credit any over payment to IBM Corporation, Deposit Account No. 09-0451. A duplicate copy of this sheet is enclosed.
☒ Any additional filing fees required under 37CFR § 1.16.
☒ Any patent application processing fees under 37CFR § 1.17.

Respectfully,



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